



Operational Excellence Moment

Leaders *Can*
Make a Difference

Operational Excellence Moment

What is supposed to be performed?

The fire code at a particular facility requires a fire suppression valve to be completely turned once per week:

The results of the activity/inspection checklists showed that this was done: -

January:

- Week 1
- Week 2
- Week 3
- Week 4
- Week 5

February:

- Week 1
- Week 2
- Week 3
- Week 4
- etc., etc.,

Operational Excellence Moment

Leadership Verification



The lack of action could prove to be very dangerous

Operational Excellence Moment

Tenets of Operation

1. Always operate within design or environmental limits
2. Always operate in a safe and controlled condition
3. Always ensure that all personnel are in place
4. Always ensure that all personnel are properly trained

- As Leaders consider beginning these with:
- We provide positive consequences when ...
- We verify that our employees ...
- We provide resources to our employees to ensure ...